

CANTOLIVA S.A., being a Company in constant process of adaptation to the markets in which it operates and receptive to new challenges, has as pillars of its sustainability the Quality and Food Safety of the Products that manufactures and markets, combined with a prestigious image. It therefore recognizes the importance of ensuring the trust and loyalty of its Customers, Suppliers, Employees and other stakeholders, thus intending to provide their full satisfaction and establish lasting partnership relationships. Want be a reference and preferred company in the market, offering quality and safe products, assuming for this the following commitments in the exercise of its activity:

- Consolidate positioning in the domestic market and continue to conquer new markets.
- Ensure the satisfaction of the needs and expectations of your regular and potential Customers and all relevant stakeholders.
- Ensure a high level of Quality and Food Safety of products manufactured and distributed and services provided.
- Promote in the Implemented Quality and Food Safety Management System, the development and implementation of a Food Safety Culture, through the implementation and monitoring of effective action plans.
- Comply with all legal requirements, customer requirements and regulatory requirements applicable to the development of the activity and realization of products and services.
- Ensure the supply of safe products and protect the business from any act of sabotage and/or terrorism, by the effective application of *Food Defense* and Prevention of *Food Fraud* Plans, in order to prevent, monitor and mitigate possible sources of contamination and/or intentional adulteration of manufactured and distributed products.
- Ensure effective and transparent communication with all Suppliers in order to ensure the level of quality and food safety required for the products and services provided.
- Ensure the appropriate skills of employees and foster their involvement and awareness in the process of continuous improvement of the Quality Management System and Food Safety implemented.
- Respect human rights and ethical principles and invest in the professional development of its employees, ensuring the adequacy of their qualifications to the functions they perform and promoting their updating and improvement.
- Prevent and minimize environmental impacts, promoting the rational use of natural resources and pollution prevention.


cantoliva, s.a.
Comp. N.º 503 853 925 • E-mail: geral@cantoliva.pt
Tel. 201 410 590 • Fax 201 414 590 • Tlx. 931 059 070
Zona Industrial I, Lotes 4, 5, 16, 17 e 18 c. 4060-197 CANTANHEDE

Management

October 11, 2021